

Please keep this guide in the room.

At your arrival

Welcome to the Université de Moncton! We hope you enjoy your stay. When you arrive on the Moncton Campus, please come to the Front desk situated at the Médard-Collette Residence, 14 Antonine-Maillet Avenue.

HOTEL BUSINESS HOURS:

Monday to Sunday from 8 am until 11 pm, from mid-May to mid-August.

Check-in time: 3 pm

Check-out time: 11 am

BREAKFAST LOCATION:

Le 63 at the Centre étudiant (Student Centre

Breakfast is available from 7 am to 10:30 am

Security Office: 506-858-4100

To contact the Front Desk

Service de logement – summer and Short-Term Housing Université de Moncton

Médard-Collette Residence, room 112
Postal address: 18, avenue Antonine-Maillet
Civic address: 14, Antonine-Maillet Avenue
Moncton, New-Brunswick
Canada E1A 3E9

Telephone: (506) 858-4015 Fax: (506) 863-2015 Email: logestival@umoncton.ca

Website: http://www.umoncton.ca/umcm-logement/accueil_estival



Version française à l'endos

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Cancellation Policy

If you wish to cancel your reservation, please advise us 48 hours in advance. Guests who do not cancel their reservation within the 48-hour period will be charged for their first night's stay plus additional taxes and their reservation will be cancelled.

Parking

A parking pass is provided for all stays of 7 days or less. If you plan to stay for more than 8 days, parking passes would be available for your entire stay for purchased at the Front Desk located at the Residence Médard-Collette.

Free Parking is available on the weekend (beginning at 6 pm on Friday and ending at 7 am on Monday), during holidays and at night (beginning at 9 pm and ending at 7 am on the following morning). Please note that parking lot P9 (found on your campus map) is free for a 2-hour period.

WIFI Access

By providing us with your email, we will create a login and password for the wireless internet found on campus for your usage. Please note that there is no WIFI access in the campus apartment buildings (100 McLaughlin, 150 & 160 Morton).

Information to connect to WiFi

Network: umcm-visiteur

Enter both your login and password,

Accept any security certificate if that applies

***DO NOT CONFOUD letters and numbers

Letter o: « o » or « O » / Number Zero: « 0 »

Letter I: « I» ou « L » / Letter I: « i» ou « I»

Number One: «1 »



Cleaning Services

Bedding (fitted sheets, flat sheet, blanket, pillowcases and pillows), towels (bath towels, hand towels, face cloth) and toiletries (bar of soap and plastic glass) are provided for each bed.

For all reservations under 14 nights, guests will receive fresh linens and towels. For all reservations over 14 nights, guests will be responsible for the cleaning of their linens and towels.

- Towel Service: Monday, Wednesday and Friday morning
 If you wish to receive fresh towels, please place your used towels on the shower
 floor.
- Linen Service: 5th and 10th work day during your stay

If you wish to receive fresh bedding, please place your used linens in a ball and place them on the floor near the front door. A cleaner will place fresh linens on your kitchen counter or on your bed.

Additional Items

Since there is no air conditioning in your room, we can provide you with a fan upon request. We also have alarm clocks and irons available upon request. If you require these items, please inform us when you arrive at the reception.

Please note: The quantities of these items are limited.

Laundry

Washers and dryers are located in each of our buildings. They are card-operated machines. If you require a card, please inform us when you arrive at the reception. The cost is \$1.75 per wash and \$1.75 per dry.

Please note: Money placed onto the card cannot be reimbursed.

Returning Keys (Departure)

We thank you in advance for taking good care of your keys and returning them when departing.

In order to ensure the safety and security of all people and goods located on campus, we ask all guests to return their keys, their access cards and their laundry cards at the Médard-Collette residence. If keys are not returned, guests will be charged a penalty \$100.

- From 8 am to 11 pm: Keys can be returned to the Summer Housing office
- From 11 pm to 8 am: Keys can be returned to the Security Office (at the rear entrance of the Lefebvre residence)



Lost Keys

- If keys are lost, guests will be fined \$100 to pay the locksmith to change the locks
- If an access card is lost, guests will be charged \$25
- If a laundry card is lost, guests will be charged \$10

Campus Services

Service de sécurité - Security Office

The Security Office is open at all times. Their office is located at the rear entrance of the Lefebvre residence, room 001. They can also be contacted via phone:

506-858-4100 or via email: securite@umoncton.ca.

Dining Hall: Resto-Lounge Le 63 & Le Mascaret



Le 63 is the dining hall on campus and is located in the Centre étudiant (Student Centre). A small café, Le Mascaret, is located in the Léopold-Taillon building. For information regarding their menu and their hours of operation, please visit their website:

http://www.umoncton.ca/umcm-servicesalimentaires/node/168

Things to do on campus

CEPS Louis-J.-Robichaud: pool and fitness center: https://www.umoncton.ca/umcm-ceps/

Librairie acadienne

Pavillon Léopold-Taillon Souvenirs, music, books, corner store http://www.librairieacadienne.ca/

Louise and Reuben-Cohen Art Gallery

Pavillon Clément-Cormier http://www.umoncton.ca/umcm-ga/

Acadian Museum

Pavillon Clément-Cormier http://www.umoncton.ca/umcm-maum/



Financial institution and ATMs

UNI Financial institution is located at the entrance of the Léopold-Taillon building. ATMs from the National Bank and UNI are located in the Centre Étudiant (Student Centre) and are available 24/7.

Place of worship

Church: The Notre-Dame d'Acadie Parish offers mass every Sunday at 11 am.

Mosque: Pavillon Léopold-Taillon, room 012

Hair Salon

The hair salon is located in the Centre Étudiant (Student Centre), the telephone number is (506) 854-6500.

City Bus - Codiac Transit

Bus 61 – Elmwood passes on campus (University Road) and drives to the Champlain Mall, located on Paul Street. To learn more about the bus schedule, please consult the following link:

http://www.codiactranspo.ca/SCHEDULESMAPS/61 Elmwood.htm

Taxis (non-exhaustive list)

Air Cab: 857-2000 **White Cab**: 857-3000

Car Rental (non-exhaustive list)

Enterprise Rent-A-Car: 439 Champlain Street, Dieppe, NB, E1A 1P2 (506) 855-4660 Avis Car Rental: 777 Aviation Avenue, Dieppe, NB, E1A 725, (506) 855-7212

Hospitals and Medical Clinics (Non-exhaustive list)

Moncton Regional Hospital: 135 Macbeath Avenue, (506) 857-5111

Dr. Georges-L.-Dumont University Hospital: 330 University Avenue, (506) 862-4000

Medical Clinic: Superstore Mall, 165 Main Street, (506) 854-8805

Emergency Number: 911 Campus Security: (506) 858-4100

Nearby pharmacy

Shoppers Drug Mart - 320 Elmwood Drive (506) 383-8303

Popular Restaurants within 1,5 km from Campus (Non-exhaustive list)

The 63 – located on campus in the Centre étudiant (Student Centre)
Le Mascaret – Cafe / Cantine located on campus in the Pavillon Léopold-Taillon

RESTAURANTS

Baci Italia

Italian Cusine 204 Church Street 1-506-859-4433

Barakat

African Cuisine 331 Elmwood Drive 1-506-855-9868

Chez Mémère Poutine & Râpée

Acadian cuisine 241 Lewisville Road 1-506-384-4343

Guacamole

Mexican Cuisine
112 Morton Avenue
1-506854-6472
171 University Avenue
1-506-854-0884

Hynes

Diner 495 Mountain Road 1-506-382-3432

Les Brumes du Coude

French Cuisine 140 Botsford Street 1-506-858-0777

FAST FOOD

Deluxe Fish & Chips 355 Elmwood Drive 1-506-383-9872

Ed's Sub

300 Elmwood Drive 1-506-860-7775

Marc's Fried clams

300 Elmwood Drive 1-506-857-3176

McDonald's

45 Morton Avenue 1-506-862-1619

Subway

100 Morton Avenue 1-506-862-1619 184 Morton Avenue 1-506-854-7827

CAFÉ / RESTAURANT

Café Archibald 221 Mountain Road 1-506-853-8819

Café Clémentine and Deli

62 Elmwood Drive 1-506-384-4782

Starbucks

360 Elmwood Drive 1-506-855-5018

Tim Hortons

327 Elmwood Drive 1-506-862-7635

Tony's Bistro & Patisserie

137 McLaughlin Road 1-506-384-8669

ASIAN

Hot Rice

331 Elmwood Drive 1-506-830-8188

Kimbao

112 Morton Avenue 1-506-859-6688

Spoon Sushi 2

370 Elmwood Drive 1-506-830-8777

Zen Gardens

179 Mountain Road 1-506-384-6801

PIZZA

Domino's Pizza

112 Morton Avenue 1-506-859-9599

Freddies Pizza & Donair

370 Elmwood Drive 1-506-389-1111

Pizza Twins

62 Morton Avenue 1-506-855-4151

Pizza Delight

331 Elmwood Drive 1-506-856-5119 188 Mountain Road 1-506-858-1690

Zio's Pizza

214 Church Street 1-506-855-8888

PUB

Igloo

300 Elmwood Drive 1-506-858-9397

Morton Pub

15 Morton Avenue 1-506-830-3842

Tourist Attractions (Non-exhaustive list)

If you wish to explore and discover the southeast region of New Brunswick, please visit the following websites:

Attractions: http://tourism.moncton.ca/Unique Experience/Attractions.htm

Moncton: http://tourism.moncton.ca/SplashPages/TourismIndex.htm

Dieppe: http://www.dieppe.ca/en/

Shediac: http://shediac.ca/index.php/en/

New Brunswick: http://www.tourismnewbrunswick.ca/



Summer Housing Rules

The client shall follow the Service de Logement – Summer Housing and the Université de Moncton rules, some of which are listed below.

1. Public Areas

In order to maintain a proper environment for study and rest in our buildings, the following rules apply:

- 1. Any excess of noise in public areas (hallways, laundry rooms, living rooms, elevators and others), at any time, is prohibited;
- 2. Consumption of alcohol beverages is prohibited in public areas (by provincial law);
- 3. Running, playing and throwing objects outside specific areas will not be tolerated.
- 4. Any excess of noise that inconveniences others, at any time, is prohibited.
- 5. Bedroom or apartment doors must remain closed at all times for security reasons.

2. Security

Fire Prevention

For security reasons, the use of cooking appliances (hot plates, microwave, etc.) must be done in areas reserved to this effect. Fire alarms and fire detectors are placed in order to ensure the security of the tenants. Do not hesitate to use them in case of a fire, however:

- 1. The use of the fire alarms that is not motivated by the presence of a fire hazard, or the action of putting fire detectors out of order by covering them, by disconnecting them or by damaging them is prohibited and is a serious breach of the rules of the University Housing of Université de Moncton. A \$200.00 fine will be administered and a good conduct agreement will be requested.
- 2. The possession and use of candles, incense or halogen lamps are prohibited in the housing of Université de Moncton;
- 3. The use of an electric fryer is mandatory in order to deep fry food. It is prohibited to heat oil on a stovetop or on hot plates.

Entrances

- 1. The doors of the main entrance of the housing buildings are locked at all times. The tenants receive keys to the main door of their housing building upon arrival.
- 2. Any modification to the main entrance door or to any access door that leaves it unlocked is prohibited. An intercom allows visitors to identify themselves to the tenant that they are coming to visit, following identification; the tenant can unlock the main door by using the intercom. The visitors of University Housing must be controlled this way to ensure the security of all the tenants. It is understood that the tenants are responsible for the actions of their visitors during their stay in the building.

3. Events and parties

- University Housing has been designed to accommodate one to four people.
 The presence of several visitors in a room can disturb other tenants. A relaxing atmosphere must remain all the time in the University Housing.
- 2. Parties will NOT be tolerated in any of the University Housing.

4. Visits

 The tenants may have occasional visitors in their housing. These guests must follow the procedures and rules of the university housing in which they are visiting. It is understood that the tenants will ensure that their visitor's respect the procedures and rules established and agree to be imposed the penalty fines that can be incurred by the guest.

2. Tenants are responsible for ensuring that visitors follow the procedures and rules. The Service de Logement – Summer Housing reserves the right to revoke the tenant's privilege to greet guests. In such case, these same guests can later see themselves be refused access to the building.

5. Cleaning

- All tenants are expected to keep their room, studio or apartment in a clean, neat condition with original furnishings properly assembled in their original positions. When leaving, clients are responsible to leave their accommodation in the same state that it was offered to them. If it's not the case, fees will be applicable.
- 2. It is prohibited to leave garbage in the hallway or in any public area of the building.

6. Damages

- 1. The client will have to pay for any damage that was caused in the accommodation.
- 2. The client must cover the cost of repairing or replacing any damage committed in their housing, including damage caused by vandalism.
- 3. The Université de Moncton is not responsible for any damage inflicted to any personal belongings of any tenants living in University Housing.

7. General Rules

- 1. Possession of any fire arms is strictly prohibited in University Housing.
- 2. Pets are NOT allowed in any rooms within University Housing.
- 3. According to the law, it is prohibited for anyone less than 19 years of age to consume alcohol and marijuana.
- 4. Consumption of alcohol in public areas is prohibited.
- 5. Possession, culture, consumption and traffic of any kind of illegal drugs are strictly prohibited in all University buildings.
- 6. It is strictly forbidden to smoke or vape in any of the rooms rented, within University Housing and within 9 metres of a building and all the doors or windows. A fine of \$200 could be charged to the client.
- 7. Use and Consumption of Cannabis
 - The tenant who chooses to acquire, possess, use or consume cannabis must do so responsibly by complying with the Université de Moncton's cannabis policy and the federal and provincial laws.
 - https://www.umoncton.ca/gouvernance/politiques
 - More specifically, the following conditions and regulations apply to university accommodation:
 - a. Point 7.1 above applies to the use of cannabis;
 - b. It is prohibited for any person of legal age to use cannabis, unless they are in legal possession of it and are in their accommodation and have obtained the consent of their roommate (s) (who is or are also of 'legal age);
 - c. It is prohibited for anyone under the legal age to be in the possession, storage or use of cannabis;
 - d. It is prohibited for any person of legal age to knowingly allow a person under the legal age to consume cannabis;
 - e. The University does not allow the cultivation of cannabis on campus

- including university accommodation;
- f. It is forbidden to store cannabis in university accommodation, except in a safe and secure space which is out of the reach of any person under the legal age, and this in a way which complies with the standards established by the law. In addition, it cannot be stored in a place shared with other tenants such as a refrigerator, freezer or cupboards;
- g. For the use and consumption of cannabis for medical purposes, the tenant must refer to the cannabis policy of the Université de Moncton.
- 8. The client is asked to bring garbage bags outside to the garbage bin (please consult the sign on each floor for designated garbage bin)
- 9. Leaving personal belongings (ex: shoes, bicycle, etc.) in the hall or in other common areas will not be tolerated.
- 10. Fraudulent use of washing machines and acts of vandalism on them is strictly prohibited.
- 11. Fraudulent use of vending machines and acts of vandalism on them is strictly prohibited.
- 12. No reservation will be taken from client aged less than 19 years old.
- 13. Minors have to be accompanied by an adult at all time.

