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The Impact of Covid-19 on Young People Accessing Advocacy Services

The Office of the Child and Youth Advocate of Alberta (OCYA) partnered with researchers at the University of Calgary to participate in a study that aimed to improve the experiences of care for various groups of vulnerable young people as they have navigated the COVID-19 pandemic, including those who received services from the OCYA. Interviews were conducted with the young people, and focus groups occurred with OYCA staff. This presentation will highlight the preliminary findings of the study in regards to the OCYA, both on the voices and experiences of the children and youth, but also on the experiences of OCYA staff members.